WORK EXPERIENCE

09/2019 - Berlin, Germany

CROSS-CULTURAL VIRTUAL TEAMWORK COACHING, IN-PERSON FORMAT (PROJECT) - MISSION TALENT

Situation:

"Strengthening Feedback Culture across Cultures"

Team lead of existing international team wants to work on improving feedback culture in team. Team is primarily virtual but a F2F team meeting presents the opportunity for a F2F workshop. Feedback topic covers cross-cultural feedback, feedback across different media, feedback models and methods and feedback with clients. Program conducted in English. (Delivered in conjunction with Witt Consulting, https://wittconsulting.de)

Assignment:

- Assess needs of clients: Director-Owner, Principle Consultant and team
- Clarify overriding strategic goals of the project for the organisation
- Define objectives for a dynamic feedback workshop
- Design and develop interactive elements and sequences of the workshop including learning objectives, timings, visuals and discussion
- Create a highly practical and trusting building experience characterised by a friendly and open atmosphere
- Implement the design F2F with client and participants
- Gather feedback and evaluate performance in achieving overall strategic goals
- Liaise with clients for wrap up and next steps

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